

Our Digital Solutions Practice currently has a terrific opportunity for someone who : – Enjoys being part of our Customers' Digital interface with clients. – Enjoys building relationships with various business partners across diverse Lines Of Business to create Business and Functional Requirements. – Likes working in a supportive team environment with other highly talented individuals – Enjoys working in a position that is Fast Paced, High Visibility, Challenging and Rewarding We're looking for someone like this...

Your mission :

- Work in the team supporting the digital applications (e.g. MobileApp, Commercial & events websites)
- Be the intermediate between the developers and the business
- Review the business requirements and translate them into system requirements
- Propose cost effective solutions in collaboration with the developers
- Design end to end solution in collaboration with architects, developers and other teams then create detailed specifications when needed (eg interface between 2 systems)
- Assist the support process by investigating incidents & request for support
- Coordinate the resolution of the support tickets
- Produce and maintain the knowledge of the digital application