



DIGITAL BUSINESS ANALYST

Accounts, Reporting & Transactions

Location: Brussels

Do you want to start an ambitious and challenging career?

Would you like to work in an exciting and fun environment?

Do you thrive in work environments that push you to be your best?

Taleo Consulting is an international management consulting group with offices in **France, Luxembourg, Belgium, The Netherlands, Switzerland, Spain, Singapore, Portugal, and Italy.**

We've grown into a team of **450+ talented professionals** across **10 offices worldwide**, partnering with leading organizations in **Financial, Life Sciences, Retail, and Energy** - Sectors, to drive transformation and deliver lasting impact.

At Taleo, you'll find more than just a job. You'll join a community of ambitious consultants who share a passion for growth, innovation, and teamwork. Together, we create an environment where you can develop your skills, take on new challenges, and truly make a difference.

What will you do?

We believe that we grow as our people grow. Motivated professionals make a difference. Not just for themselves, but also for our customers.

We are looking for people who share our corporate values among our local and international networks and promote close relationships with our customers and internal teams. Taleo's success depends on the talent of its employees, therefore we are looking for an enthusiastic **DIGITAL BUSINESS ANALYST - Accounts, Reporting & Transactions:**

The mission of the Digital Business Analyst is to drive the development and optimization of **digital banking channels for corporate** users, by aligning business objectives with digital strategies. This involves analyzing business needs, identifying digital solutions, ensuring delivery remains aligned with strategic goals, and enhancing the overall user experience within professional banking platforms.



How do we imagine our future **DIGITAL BUSINESS ANALYST - Accounts, Reporting & Transactions**?

For this assignment, we are looking for an experienced professional to strengthen the **Accounts, Reporting & Transactions** team. Several years of experience in the **financial services industry** and familiarity with **regulation-driven roadmaps** are considered strong assets. Thriving in an environment with numerous touchpoints and alignment moments is key. The ideal candidate also has a strong **data-driven mindset**.

The Digital Business Analyst :

- Manages requirements gathering & analysis to ensure a deep and thorough understanding of business needs and pain points;
- Oversees stakeholder engagement within the scope of the assigned projects and ensures alignment on progress, timelines and expected objectives;
- Identifies the most effective and feasible solutions to the business needs under investigation and provides support and expertise during the delivery phase of digital solutions;
- Supports the testing phase with requirement clarification, prepares change management materials, and leads incident closure in collaboration with Functional Analysts and developers;
- Works closely with Channel Management, Marketing / Product teams and Process teams to ensure digital solutions align with the overall strategy and objectives for corporate digital channels;
- Leads specific studies related to the assigned scope, including preparation of documentation for management bodies, initiative boards and product boards, preparation of mock-ups, concept designs and MVP (minimum viable product) definitions;
- In project mode, collects, analyses and translates business requirements into detailed business specifications for IT, applying a user-centric, collaborative and agile mindset.

We hire great people and give them the playing field to become awesome!

REQUIRED SKILLS & QUALIFICATIONS

Required experience / knowledge

Minimum **5 years of relevant work experience**.

Technical experience

Mandatory

- Requirements gathering & analysis, including documentation, OKR definition, Customer Journey Mapping and User Story slicing
- BPMN
- Data analysis using Excel, Business Objects or other market-leading tools



- Stakeholder engagement, including stakeholder mapping, active listening, written and presentation communication skills
- Project management including agile methodologies
- Problem-solving & critical thinking (cost/benefit analysis, root cause analysis, SWOT analysis...)
- Experience working on **digital transformation projects** in a consulting or client-facing environment
- Use of collaborative tools such as digital whiteboards and SharePoint
- Understanding of delivery frameworks and methodologies (Prince2 / PMP / Agile – Scrum)

Rather than a diploma or extensive experience, it's your state of mind that will allow you to reach your potential and meet the target with Taleo!

Business experience

Mandatory

- Ability to run productive meetings, collaborate effectively and facilitate workshops
- Strong experience working on digital transformation initiatives in consulting/client-facing settings
- Experience managing digital projects, including planning, execution, monitoring and closing to meet objectives and deadlines

Preferable

- Experience with Concept Design, UX testing and innovation
- Ability to use data insights to drive informed decision-making and optimize digital channels

Why should you join us?

You will be part of a talented and dynamic team! You will be able to benefit from career advancement and have the possibility to develop international and long-lasting work relationships.

If these words resonate with you and you identify with this description, send us your CV! We will be delighted to meet you.

