



# Senior Business Analyst Building & Facility Services

**Location:** Brussels

**Are you ready to take your career to the next level?**

**Do you thrive in environments that challenge and inspire you?**

**Would you like to grow within a team that values both excellence and enjoyment at work?**

Taleo Consulting is an international management consulting group with offices in **France, Luxembourg, Belgium, The Netherlands, Switzerland, Spain, Singapore, Portugal, and Italy.**

We've grown into a team of **450+ talented professionals** across **10 offices worldwide**, partnering with leading organizations in **Financial, Life Sciences, Retail, and Energy** - Sectors, to drive transformation and deliver lasting impact.

At Taleo, you'll find more than just a job. You'll join a community of ambitious consultants who share a passion for growth, innovation, and teamwork. Together, we create an environment where you can develop your skills, take on new challenges, and truly make a difference.

## **What Will You Do?**

At Taleo Consulting, we believe that **our growth starts with our people**. When our consultants thrive, so do our clients.

Motivated, curious, and passionate professionals make a real impact, not only on their own careers but also on the success of the organizations they support.

We're looking for individuals who **embody our values** and help us foster strong, trust-based relationships with both our **clients** and our **teams across the globe**.

Our success is built on the **talent, collaboration, and commitment** of our people and we're now looking for a **Senior Business Analyst** to join our journey.

## **Context**

The TribeTransversal Capabilities & Functions is a department consisting of business and IT profiles working together in order to support all the businesses of the bank and to be a trusted companion for our clients. We deliver transversal IT



products and services for HRM, the web portals of the bank, facility, sourcing & procurement, legal, risk, all outbound communication systems, record keeping storage systems, connectivity and security systems, webforms, finance and asset liability management-treasury (ALMT) systems, etc. We are looking for a business analyst in the cluster Facility & Purchase to Pay, in particular for the Facility scope. 2 squads are supporting Facility Management.

## Mission

In an **Agile framework**, you will integrate **the squad Building & Facility Services** as business analyst to contribute to ensure the business continuity and take in charge some opus/features. The objective is to support the colleagues of Facility and all employees of the Bank by ensuring the proper functioning of the tools and processes. You will contribute to important changes but also manage small changes, recurrent tasks and incidents in collaboration with other squad members and end-users.

## Function description

- You gather, challenge and consolidate the pain points and needs of a diverse set of **internal and external stakeholders** and gain extensive expertise on the subject at hand
- You work in close collaboration with the relevant experts to support and challenge them with **defining the product concept, detailed processes and/or conceptual and functional architecture**
- You define the acceptance criteria of **Opuses and Features** for which you are in the lead
- You work in close collaboration with the **(Cluster/Squad) Product Owner** and development team during the refinement of Features to ensure they consistently have all necessary information
- You provide support during **business and user testing** and assist with the organization of **User Acceptance Testing (UAT)** where applicable
- You continuously challenge and improve existing processes to **increase customer experience, efficiency & compliance with policies and regulations**



- You make and maintain sufficient (simple, understandable, easy consulting,...) documentation needed for a uniform execution, incident solving and support
- You have a profound knowledge of the **Agile Way of Working**: the refinement and delivery process, the QAP, the sprint ceremonies, etc
- You are responsible for the **change management related to the process implementation (training, workshops, communication, etc)**

#### **Language requirements:**

You speak **Dutch and/or French** and you are fluent in **English(working language)**

#### **Technical experience**

At least **5 years** of relevant experience

Preferable **Archibus (FMIS)**

#### **Business experience preferable**

- **Facility Management experience** combined with financial insight
- **AgileWay of Working**
- Usage of **BPMNtool**

#### **Soft skills**

- Analytical mind -conceptual thinking
- Structured approach
- Solution oriented
- Manage stakeholders
- Negotiation and persuasion skills
- Team player
- Open to change
- Adapted communication to all types of audience

#### **Why should you join us?**

By joining Taleo, you'll become part of a **talented, international, and dynamic team.**



You'll benefit from **real career growth opportunities**, continuous learning, and the chance to build **long-lasting relationships** across borders and industries.

If you recognize yourself in this description and are ready to grow with a company that values ambition, collaboration, and excellence, let's connect.

**Share your CV and take the next step in your journey with Taleo**

