



Business Analyst KYC

Location: Brussels

Are you ready to take your career to the next level?

Do you thrive in environments that challenge and inspire you?

Would you like to grow within a team that values both excellence and enjoyment at work?

Taleo Consulting is an international management consulting group with offices in **France, Luxembourg, Belgium, The Netherlands, Switzerland, Spain, Singapore, Portugal, and Italy.**

We've grown into a team of **450+ talented professionals** across **10 offices worldwide**, partnering with leading organizations in **Financial, Life Sciences, Retail, and Energy** - Sectors, to drive transformation and deliver lasting impact.

At Taleo, you'll find more than just a job. You'll join a community of ambitious consultants who share a passion for growth, innovation, and teamwork. Together, we create an environment where you can develop your skills, take on new challenges, and truly make a difference.

What Will You Do?

At Taleo Consulting, we believe that **our growth starts with our people**. When our consultants thrive, so do our clients.

Motivated, curious, and passionate professionals make a real impact, not only on their own careers but also on the success of the organizations they support.

We're looking for individuals who **embody our values** and help us foster strong, trust-based relationships with both our **clients** and our **teams across the globe**.

Our success is built on the **talent, collaboration, and commitment** of our people and we're now looking for **external Senior Business Analyst** to join our journey.

Mission Context

The mission consists of strengthening a **KYC Squad** within a **Customer-focused Tribe**, implementing **KYC capabilities** across multiple entities and brands, in line with group guidelines, **EU/local regulations**, and audit recommendations.



The role focuses on ownership of a portion of the Squad's activities, analysing and documenting **KYC processes**, and bridging business needs with technical execution, in close collaboration with other **Business Analysts**, the **Product Owner**, **IT teams**, and testers.

The goal is to enable the organization to **industrialize its KYC processes** and ensure a coherent, compliant implementation across entities, within a dynamic and evolving **Agile environment**.

Profile sought: **4+ years of experience** as a Business Analyst on **KYC IT/transformation projects** (purely operational KYC experience is not sufficient). Strong **stakeholder management** and **communication skills** are essential.

Key Responsibilities

Requirements Elicitation and Analysis

- Lead the **elicitation, analysis, and documentation** of business, stakeholder, solution, and transition requirements
- Collaborate closely with **Product Owners, architects**, and other subject matter experts to understand business and technology strategies
- Develop **domain knowledge** and identify high-level requirements, fostering reuse and continuity of knowledge across all projects within the program
- Identify and define **detailed product requirements** and **use cases**

Process and Solution Design

- Analyse and design **new business processes**
- Work with the **project manager, architects**, and other team members to define **metrics and performance goals** for the application
- Participate in transitioning requirements and use cases to designers, ensuring a clear and complete understanding of the requirements

Documentation and Traceability

- Actively manage **requirements traceability** for impact and coverage analysis
- Participate in **quality management reviews**, including reviews of designs, prototypes, and other work products, to ensure they fulfil the defined requirements
- Assist in translating requirements and use cases into **test conditions and expected results** for product, performance, and **user acceptance testing**

Delivery and Project Lifecycle Management

- Plan and actively execute the **BA requirements management strategy**, communicating, driving, and managing the business analysis effort through all phases of the **project lifecycle**
- Partner with internal and external **development and technology delivery organizations**, prioritizing dependencies to ensure successful **delivery of solutions**



Collaboration and Stakeholder Management

- Serve as a **liaison to the business community**
- Ensure effective communication and alignment across business, technical, and delivery stakeholders throughout the project

Required Expertise – Business Analyst (KYC)

- **Requirements elicitation and analysis** (Advanced, current experience)
- **KYC process analysis and design** (Advanced, current experience)
- **Stakeholder collaboration** (Business & IT, Advanced, current experience)
- **Requirements documentation and traceability** (Advanced, current experience)
- **Conceptual and technical modelling** (Advanced, current experience)
- **Agile ways of working** (squad-based delivery, Advanced, current experience)

Required Knowledge & Experience

Experience

- At least **4+ years** of relevant experience as a **Business Analyst**
- Proven experience in the **KYC domain in a project context** (purely operational experience is not sufficient)

Technical Expertise

Mandatory

- Experience with **conceptual modelling techniques and methods**
- Good expertise in **MS Office**
- Good understanding of **IT and testing**
- Experience with **requirements management** tools

Business Knowledge

Mandatory

- Good understanding of **workflow processes**
- Strong **IT conceptual and technical affinity**

Preferred

- Experience in a **scaled Agile environment**

Education

- **Bachelor's or Master's degree** (or equivalent experience)



Languages

- **French or Dutch – Fluent (at least one required)**
- **English – Strong written and spoken proficiency**

Soft Skills

- **Analytical mind** – conceptual thinking
- **Negotiation and persuasion** skills
- Structured approach
- Able to work **independently**
- Problem-solver
- Quality-minded with an eye for detail
- Goal-oriented
- Open to change
- Strong **stakeholder management** skills
- Strong **communication** skills

Why should you join us?

By joining Taleo, you'll become part of a **talented, international, and dynamic team**. You'll benefit from **real career growth opportunities**, continuous learning, and the chance to build **long-lasting relationships** across borders and industries.

If you recognize yourself in this description and are ready to grow with a company that values ambition, collaboration, and excellence, let's connect.

Share your CV and take the next step in your journey with Taleo

