



Senior Business Analyst – Payments & Charges

Location: Brussels, Belgium

Are you ready to take your career to the next level?

Do you thrive in environments that challenge and inspire you?

Would you like to grow within a team that values both excellence and enjoyment at work?

Taleo Consulting is an international management consulting group with offices in **France, Luxembourg, Belgium, The Netherlands, Switzerland, Spain, Singapore, Portugal, and Italy.**

We've grown into a team of **450+ talented professionals** across **10 offices worldwide**, partnering with leading organizations in **Financial, Life Sciences, Retail, and Energy** - Sectors, to drive transformation and deliver lasting impact.

At Taleo, you'll find more than just a job. You'll join a community of ambitious consultants who share a passion for growth, innovation, and teamwork. Together, we create an environment where you can develop your skills, take on new challenges, and truly make a difference.

What Will You Do?

At Taleo Consulting, we believe that **our growth starts with our people**. When our consultants thrive, so do our clients.

Motivated, curious, and passionate professionals make a real impact, not only on their own careers but also on the success of the organizations they support.

We're looking for individuals who **embody our values** and help us foster strong, trust-based relationships with both our clients and our teams across the globe.

Our success is built on the talent, collaboration, **and commitment** of our people and we're now looking for a **Senior Business Analyst – Payments & Charges** to join our journey.

Position overview

Our client is seeking a **Senior Business Analyst** with **extensive experience in international payments and charges management** to support strategic initiatives within a major banking payments ecosystem. In this role, you will contribute to the evolution of payment services by leading business analysis activities related to the "Charges OUR" initiative, improving transparency, efficiency, and automation of charges processes across multiple entities and countries.



Key Responsibilities

- Collaborate closely with the Cluster Product Owner to scope, structure, and prioritize analysis activities aligned with business objectives and client-centricity
- **Lead business analysis activities for the “Charges OUR” initiative** in collaboration with cross-functional squads and operational stakeholders
- **Shape and facilitate Opus and feature refinements** by providing structured business analysis and data-driven insights
- **Define, monitor, and contribute to KPIs** measuring process improvements and business value delivery
- Gather, analyze, and document business requirements from stakeholders across different countries and entities
- **Lead country onboarding activities**, defining roadmaps and ensuring alignment with project milestones and delivery timelines
- **Translate business needs** into clear and actionable functional requirements for business, functional, and technical teams
- **Foster alignment and promote the adoption of payment platforms, processes, and tools** across multiple entities

How do we imagine our future Senior Business Analyst ?

Required Profile

- Bachelor’s or Master’s degree, or equivalent experience in International Payments, Investigations, Finance, or a related field
- **At least 10 years of experience in international payments, charges management, and related banking operations**
- **Solid understanding of payment ecosystems, investigations, and charges processing**
- Experience with conceptual modelling techniques and requirements management
- Good knowledge of **Agile methodologies** and experience working in Agile environments
- Strong understanding of **IT systems**, testing activities, and delivery processes
- Proficiency with MS Office tools
- **Excellent analytical skills with the ability to translate complex business situations into practical solutions**
- Strong **stakeholder management and communication skills**
- Results-oriented mindset with a focus on delivering measurable business value

Languages

- Fluency in **English** and **French** (written and spoken)
- Dutch is considered an asset

Additional Information

- Travel requirements: occasional travel to Paris or Lisbon (up to twice per year)
- **Hybrid** working model: 50% on-site and 50% remote work



We attract top talent and empower them with the right environment to excel and drive collective success.

Why should you join us?

By joining Taleo, you'll become part of a **talented, international, and dynamic team**. You'll benefit from **real career growth opportunities**, continuous learning, and the chance to build **long-lasting relationships** across borders and industries.

If you recognize yourself in this description and are ready to grow with a company that values ambition, collaboration, and excellence, let's connect.

Share your CV and take the next step in your journey with Taleo

