Head of Fraud and Investigations

Location: Brussels

Are you ready to take your career to the next level?
Do you thrive in environments that challenge and inspire you?
Would you like to grow within a team that values both excellence and enjoyment at work?

Taleo Consulting is an international management consulting group with offices in **France, Luxembourg, Belgium, The Netherlands, Switzerland, Spain, Singapore, Portugal, and Italy**.

We've grown into a team of **450+ talented professionals** across **10 offices worldwide,** partnering with leading organizations in **Financial, Life Sciences, Retail,** and **Energy** - Sectors, to drive transformation and deliver lasting impact.

At Taleo, you'll find more than just a job. You'll join a community of ambitious consultants who share a passion for growth, innovation, and teamwork. Together, we create an environment where you can develop your skills, take on new challenges, and truly make a difference.

What Will You Do?

At Taleo Consulting, we believe that **our growth starts with our people**. When our consultants thrive, so do our clients.
Motivated, curious, and passionate professionals make a real impact, not only on their own careers but also on the success of the organizations they support.

We're looking for individuals who **embody our values** and help us foster strong, trust-based relationships with both our **clients** and our **teams across the globe**.
Our success is built on the **talent, collaboration, and commitment** of our people and we're now looking for **experienced Head of Fraud** to join our journey.

Mission Context

The mission consists of supporting the **Head of Fraud & Investigations** in driving strategic change and bringing vision to the Fraud function within a major banking group.
The role consists of acting as a key contributor at the intersection of **fraud prevention**, **organizational transformation**, and **stakeholder management**, combining strong project leadership with deep fraud expertise in a complex, multi-tribe banking environment.
The goal is to implement new fraud models and processes, enhance predictive monitoring capabilities, ensure effective organizational change, and maintain strong alignment between IT, Risk, Compliance, and Senior Management.

Key Responsibilities

Project Management & Implementation

• Take **end-to-end ownership** of new model rollout: scope, planning, monitoring, and risk management
• Lead **change initiatives** within banking (process optimization, system integrations, compliance projects)
• Act as **gatekeeper** ensuring strategic execution and proper prioritization

Fraud Expertise & Business Analysis

• Provide expert **fraud knowledge** in transaction monitoring, case management, typologies, and **predictive monitoring** (AI/ML, SAS, SQL, fraud detection tools)
• Conduct **business analytics** including root cause analyses
• Deliver **advisory support** to Senior Management through KPI tracking, reporting, and course correction
• Ensure **regulatory insight** regarding PSR, Belgian Economic Law, AML, and PSD2

Leadership & Stakeholder Management

• Coach and lead teams through organizational **change**
• Drive **cross-functional collaboration** with IT, Risk, Compliance, and other tribes
• Provide **tailored communication** for all levels (operational to C-suite)

Required Expertise

• **Strong implementation track record with successful delivery of operational models or process transformations**
• **Demonstrated leadership skills in driving team adoption**

Required Knowledge & Experience

Experience

• 8–10+ years in **project management** within financial services/banking
• Proven success in **change initiatives** and operational model implementations
• Experience in **fraud detection** and predictive monitoring environments is a big plus

Technical Expertise

Mandatory

• Expertise in **transaction monitoring**, case management, and fraud typologies

Preferred

• Proficiency with **AI/ML, SAS, SQL**, and fraud detection tools
• Knowledge of banking systems (core banking, fraud detection platforms)

Business Knowledge

Mandatory

• Deep understanding of **fraud mechanisms** and data-driven risk analysis
• Familiarity with relevant **regulatory frameworks** (PSR, AML, PSD2, Belgian Economic Law)

Preferred

• ACFE Certification (Association of Certified Fraud Examiners)

Education

• **Bachelor's or Master's degree** (or equivalent experience)

Languages

- **French or Dutch – Fluent (at least one)**
- **English – Fluent (mandatory)**

Soft Skills

- Pragmatic and results-driven
- Ability to switch between **strategy** and **execution**
- Strong relationship builder
- Trusted partner for **stakeholders** at all levels
- Discreet and loyal
- Ability to handle **sensitive information** in a **highly regulated** environment

Why should you join us?

By joining Taleo, you'll become part of a **talented, international, and dynamic team**.
You'll benefit from **real career growth opportunities**, continuous learning, and the chance to build **long-lasting relationships** across borders and industries.

If you recognize yourself in this description and are ready to grow with a company that values ambition, collaboration, and excellence, let's connect.

Share your CV and take the next step in your journey with Taleo